

Financial Expectations

Thank you for choosing Gordon Memorial Health Services to meet your healthcare needs.

We'd like to take this opportunity to talk money with you. We do have some financial expectations of you, including your balance being paid in full in a timely manner.

It would be our pleasure to file the claim(s) for your care with your insurance company/companies if you have provided/will provide us with the necessary information. Please make sure we have complete, accurate, and up-to-date information so we can provide this service for you. Once insurance has considered the billing, we expect you to pay the balance in full, or to make payment arrangements with us.

If you don't have insurance and cannot afford to pay in full, please contact our Business Office as soon as possible to discuss payment arrangements. We are able to set up short-term monthly payment schedules *interest-free*. We also would be happy to assist you in filling out applications for any assistance (VA, Medicare, Medicaid, etc.) for which you might qualify. To apply for Nebraska Medicaid on your own, go to website <u>http://dhhs.ne.gov/medicaid/Pages/med_medindex.aspx</u>. To apply online for Medicare, go to website <u>http://www.ssa.gov/medicareonly/</u>. **We do require that you contact us within 30 days to let us know which route you'll be taking and to make arrangements accordingly**.

We do offer a wide range of payment options, including check, cash, credit/debit card, payment by phone, and <u>coming soon</u>, online payment options using your bank account or credit/debit card.

We appreciate this opportunity to serve you. Please don't hesitate to call with any questions and/or concerns.

Sincerely,

Gordon Memorial Health Services Patient Accounting