Patient Portal Access

Thank you for choosing Gordon Memorial Health Services! We hope you enjoyed your stay with us, and received exceptional care from our staff.

In compliance with the federal government's Meaningful Use Initiative, all hospitals are required to provide patients access to their patient record electronically. Having this electronic access through your personal, secured e-mail will allow you the ability to review your medical history at our facility. This access provides information, including but not limited to, Laboratory and Radiology results, medical history, medications taken, allergies, medical conditions, etc. You can also download your confidential medical record from our portal, to your own private computer for your records. That document can also be shared with another medical professional of your choosing.

If you have any questions or concerns regarding this new initiative you can call us at 308-282-0401.

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**As always, thank you again for choosing
Gordon Memorial Health Services.**

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Patient Portal
Frequently Asked Questions

What is the Patient Portal?

Our Gordon Memorial Health Services Patient Portal is an online health management tool that includes a view of clinical data from your GMHS Electronic Medical Record. The data that our Patient Portal includes is: test results, medications, allergies, conditions, immunizations, health issues.

How do I access the Patient Portal?

When you check in at the front desk of either the Hospital, Rushville Clinic or Gordon Clinic, they will ask for your e-mail address. That e-mail address is what will be used for our Patient Portal. You will also need to write down your Medical Record number, which can often be found on printouts you receive during your visit, or can be obtained by contacting our health information department at the hospital. Once you are back home,

log on to www.gordonmemorial.org, and click on our patient portal tab. From there, you can click on "sign up today" and enter your last name, first name, full medical record number, and your e-mail address that you gave to the front desk.

How do I set up an account?

Once you have entered all of your information, been prompted to create a username and password, and signed our user agreement, you will have access to your account. Keep track of the username and password you created, you will need them to get into the portal for future visits.

Do I need special equipment to use the Patient Portal?

No. All you need is access to a computer, a modern web browser, an e-mail account that matches the one provided during hospital or clinic registration, and an internet connection.

What if my household shares one e-mail address?

Not a problem! One person can be signed up online through our website using that e-mail address, after that any additional people that want to use that e-mail address will need to come to our health information department at the hospital, and we can get them signed up. **It is imperative that we have your correct e-mail address and that you inform us of any changes to your e-mail address.** You also need to keep track of who has access to your e-mail account so that only you, or someone you authorize, can see the messages you receive from us.

Do my children get their own account/log in information?

If a child is under the age of 19, then a parent may sign their child up for the Patient Portal. After the age of 19, they will need to create their own account and have their own log in information.

Can my family/friends access the information found on my Portal?

Yes, but only after you have given them permission. They are referred to as Proxy Users. As a patient of Gordon Memorial Health Services you can choose to give family or friends access to your information, they would need to sign Proxy information. Keep in mind though, these individuals will have full access to your health record. If you need information on Proxy Users or to get a family member added, contact Mary Young with our health information department for a form. She can be reached at 308-282-6173.

Who should I contact if I have trouble logging in or accessing the GMHS Patient Portal?

If you have trouble logging in or accessing your Patient Portal information, you can call 308-282-0401, Monday through Friday from 7:30 am to 5:00 pm MST.

Will I receive e-mails after each test/admission/appointment?

No. Our Patient Portal will only send an e-mail to update you if there is activity sent to the portal. For instance, Laboratory or Radiology results are able to be viewed, an appointment you requested online has been booked, etc. The Patient Portal will communicate through your e-mail about there being activity on your portal.

What if I have questions about my medical records?

If you have questions about your medical records or feel that an error has been made, please contact Gordon Memorial Health Services Health Information department at 308-282-6171.

How do I access my account, after I have set it up?

To access your account at a later time, please visit: www.gordonmemorial.org, and click on the patient portal tab in the left hand corner. Click on the "log in" tab and enter your username and password.